

# FAQ

## **Anderson Township Natural Gas Aggregation Program update May 11, 2026**

### **Anderson Township Natural Gas Aggregation Program**

The Anderson Township Board of Township Trustees on April 16, 2026, ratified a rate contract with Direct Energy Services as natural gas Provider to the Township's Aggregation Program. The contract sets the fixed retail price for the Gas Supplier Energy Charge for eligible participants in the Township's Aggregation Program at \$0.5399/CCF, plus tax. The term begins with the July 2026 meter read date and continues through July 2027 meter read date, with no termination fee, and "open" enrollment. Opt-out notices for eligible customers are scheduled to be mailed from Direct Energy Services on May 22, 2026.

### **Who is eligible to enroll in the aggregation program?**

1. Customers not already under contract with a certified natural gas services company
2. Customers that do not have a special contract with the Utility
3. Customers located within Township boundaries
4. Customers not on the Percentage of Income Payment Plan ("PIPP")
5. Customers who do not have past due amounts owing to the Utility
6. Small business owners using less than 5,000 CCF per year

### **What if I am currently enrolled with a different alternate Provider than Direct Energy Services and I want to join the Aggregation Program?**

Residents may join the Aggregation Program after the initial 21 day opt-out and 7 day rescission period expires by contacting our broker, Energy Alliance at (513) 794-5555. Residents will be responsible for any early termination fees with their current supplier. There is no fee to join the Aggregation Program.

### **Are new residents automatically enrolled in the Aggregation Program?**

No, new residents will receive standard Duke Energy rates for natural gas. Eligible new residents may join the Aggregation Program after the expiration of the initial opt-out period by contacting our broker, Energy Alliance at (513) 794-5555 or Direct Energy Services at (866) 968-8065. The rate will be the same as the rate negotiated for the Aggregation Program.

### **What if I move within the Township?**

An Aggregation Participant who moves from one location to another within the Township boundaries and retains the same account number will remain an Aggregation Participant and will receive the same price it would have received if its location had not moved. An Aggregation Participant who moves from one location to another within the Township boundaries and is assigned a new account number may enroll its new account in the Aggregation Program and receive the same price, provided the new account is eligible for Aggregation.

### **What if I move outside of the Township?**

An Aggregation Participant who moves out of the Township boundaries will no longer be eligible to participate in the Aggregation and will not be charged an early termination fee from Direct Energy Services.

### **Does the township government receive funding as a result of my enrollment?**

Anderson Township does not receive any financial benefit by offering the Aggregation Program.

### **Why do I continue to receive offers from suppliers when I am enrolled in the Aggregation Program?**

Neither Anderson Township nor its broker can stop suppliers from soliciting by mail or telephone. To clarify, neither Anderson Township nor its broker, Energy Alliances, conducts natural gas aggregation business door-to-door.

### **Who do I call for a natural gas outage?**

Call Duke Energy at 800.634.4300 or report an outage at [www.duke-energy.com/outages](http://www.duke-energy.com/outages)

### **How does my billing work in the aggregation program?**

Aggregation Participants will receive a single bill from Duke Energy. Aggregation Participants will see Direct Energy Services listed above the Gas Supplier Energy Charge in "Billing details – Gas" portion of bill.

### **Is there a "Do Not Aggregate" list for natural gas aggregation similar to electric aggregation?**

No, the PUCO "Do Not Aggregate" list applies only to electric aggregation, not natural gas. Residents seeking to avoid natural gas aggregation must wait to receive an opt-out letter, then return it, as no permanent "Do Not Aggregate" list exists for natural gas.

## How do I compare my existing Duke Energy rate with the Aggregation Program rate offer?

In the sample Duke Energy bill below, this particular month's standard service offer is the Gas Cost (Rider SSOR and Rider SSOCR) charge of \$0.744900 per CCF plus excise tax of \$0.0364256 per CCF resulting in a charge of \$0.7812356 per CCF which compares to the Aggregation rate of \$0.5399 per CCF plus county sales tax of \$0.0421 per CCF resulting in a charge of \$0.5820 per CCF.

### Billing details - Gas

<b>Billing Period - Mar 17 26 to Apr 16 26</b>	
<b>Meter - ██████████</b>	
<b>Duke Energy Delivery</b>	
Service Delivery	
Fixed Delivery Service Charge	\$43.29
Usage-Based Charge	
41.000 CCF @ \$0.09915300	4.07
Gas Delivery Riders	11.34
Gas Cost (Rider SSOR and Rider SSOCR)	
41.000 CCF @ \$0.74490000	30.54
Storage Balancing Charge	
41.000 CCF @ \$0.10470000	4.29
<b>Total Current Charges</b>	<b>\$93.53</b>

Your current rate is Residential Service (RS).

In Case No. 26-118-GA-UNC, the PUCO approved an adjustment to Rider ATC, Auction Transition Cost Rider. A typical customer using 70 CCF in a month will see an increase of \$0.07 or 0.06% effective April, 2026.

This month's Standard Service Offer Rate (SSOR) and the Standard Service Offer Cost Reconciliation (SSOCR) charge for customers purchasing their natural gas from Duke Energy is \$0.7813256 per CCF, which includes a base SSOR and SSOCR rate of \$0.7449000 and Ohio excise tax of \$0.0364256.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard service offer (SSO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about SSO and other suppliers' offers is available at [energychoice.ohio.gov](http://energychoice.ohio.gov) or by contacting the PUCO.

Riders are costs the Public Utilities Commission of Ohio has approved to cover investments in improving the energy infrastructure or other additional expenses.